



Postal Service: Acceptance Procedures for Bulk Mailings: Further Improvement Needed: GGD-86-61

U.S. Government Accountability Office (GAO)



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## Postal Service: Acceptance Procedures for Bulk Mailings: Further Improvement Needed: Ggd-86-61

By -

BiblioGov. Paperback. Book Condition: New. This item is printed on demand. Paperback. 26 pages. Dimensions: 9.7in. x 7.4in. x 0.1in.GAO reviewed the U. S. Postal Services (USPS) implementation of the National Bulk-Rate Mail Verification Program to determine whether: (1) bulk-mail clerks are complying with program guidelines; (2) verification of bulk-rate mail is adequate; and (3) management oversight is effective at each organizational level. GAO found that: (1) although the program has improved mail preparation, it still has some operational shortcomings; (2) three of the five management sectional centers (MSC) visited had mail entering the mail stream without formal acceptance and inspection; (3) inadequate records management made it impossible to determine if USPS made all of the required verification tests; (4) between June 1983 and November 1984, 322 mailings that originated at station or branch post offices bypassed acceptance processing at two MSC; and (5) although verification of all bulk-rate mail is necessary for correct presort to qualify for a discount rate, USPS continues to accept an unknown amount of unverified mail at discount rates. GAO also found that: (1) mail clerks worked independently with little or no supervision; (2) unit supervisors at all but one center did not make quality...



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